



Installing Online Help for Cisco Unified Videoconferencing 3500 Products (Release 5.x)

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Introduction

The Cisco Unified Video Conferencing 3500 Series Utilities and Documentation CD-ROM contains the online help files for Cisco Unified Videoconferencing 3500 Products.

This document describes how to install the online help files for each of these products.

To use the online help, you can place the help files in a shared directory either on a computer in your network or on your PC.

In both cases, you register the directory location in the Administrator interface.



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Installing Cisco Unified Videoconferencing 3515 MCU Online Help Files

The 3515mcu\mcu folder contains the online help files for the Cisco Unified Videoconferencing 3515 MCU12 and Cisco Unified Videoconferencing 3515 MCU24.

To install the online help in a Cisco Unified Videoconferencing 3515 MCU, follow the procedure below.

Procedure

-
- Step 1** Copy the mcu folder to a HTTP server on your network that the Cisco Unified Videoconferencing 3515 MCU can access
- or—
- Copy the mcu folder to a shared directory on your PC.
- For example, C:/Program Files/OnlineHelp/ where OnlineHelp is a shared directory.
- Step 2** Launch the Administrator interface of the Cisco Unified Videoconferencing 3515 MCU that you want to access the online help.
- Step 3** On the sidebar, click **Device**.
- Step 4** Click the **Web** tab.
- Step 5** If you have copied the help files to a network location:
- In the **Online Help URL** field, paste the URL where the online help is located up to, but not including, the mcu folder as follows:
- http://.../3515mcu/
- Step 6** If you have copied the help files to a shared location on your PC:
- In the **Online Help URL** field, paste the URL to the online help files up to, but not including, the mcu folder as follows:
- file://computerName/sharedDirectory
- where computerName is the name of your computer and sharedDirectory is the path to, but not including, the mcu folder on the CD-ROM.
- For example, file://myComputer/OnlineHelp/3515mcu
- Step 7** Click **Upload** in the Cisco Unified Videoconferencing 3515 MCU Administrator toolbar, followed by **Refresh**.
- Step 8** You may need to log out and log back in to the Cisco Unified Videoconferencing 3515 MCU Administrator for the change to take effect.
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Installing Cisco Unified Videoconferencing 3545 MCU Online Help Files

The 3545mcu\mcu folder contains the online help files for the Cisco Unified Videoconferencing 3545 MCU.

To install the online help in a Cisco Unified Videoconferencing 3545 MCU, follow the procedure below.

Procedure

-
- Step 1** Copy the mcu folder to a HTTP server on your network that the Cisco Unified Videoconferencing 3545 MCU can access
- or—
- Copy the mcu folder to a shared directory on your PC.
- For example, C:/Program Files/OnlineHelp/ where OnlineHelp is a shared directory.
- Step 2** Launch the Administrator interface of the Cisco Unified Videoconferencing 3545 MCU that you want to access the online help.
- Step 3** On the sidebar, click **Board**.
- Step 4** Click the **Web** tab.
- Step 5** If you have copied the help files to a network location:
- In the **Online Help URL** field, paste the URL where the online help is located up to, but not including, the mcu folder as follows:
- `http://.../3545mcu/`
- Step 6** If you have copied the help files to a shared location on your PC:
- In the **Online Help URL** field, paste the URL to the online help files up to, but not including, the mcu folder as follows:
- `file://computerName/sharedDirectory`
- where computerName is the name of your computer and sharedDirectory is the path to, but not including, the mcu folder on the CD-ROM.
- For example, `file://myComputer/OnlineHelp/3545mcu`
- Step 7** Click **Upload** in the Cisco Unified Videoconferencing 3545 MCU Administrator toolbar, followed by **Refresh**.
- Step 8** You may need to log out and log back in to the Cisco Unified Videoconferencing 3545 MCU Administrator for the change to take effect.
-

Installing Cisco Unified Videoconferencing 3527 PRI Gateway Online Help Files

The 3527gw1p\gw folder contains the online help files for the Cisco Unified Videoconferencing 3527 PRI Gateway.

To install the online help in a Cisco Unified Videoconferencing 3527 PRI Gateway, follow the procedure below.

Procedure

-
- Step 1** Copy the gw folder to a HTTP server on your network that the Cisco Unified Videoconferencing 3527 PRI Gateway can access
- or—
- Copy the gw folder to a shared directory on your PC.
- For example, C:/Program Files/OnlineHelp/ where OnlineHelp is a shared directory.
- Step 2** Launch the Administrator interface of the Cisco Unified Videoconferencing 3527 PRI Gateway that you want to access the online help.
- Step 3** On the sidebar, click **Device**.
- Step 4** Click the **Web** tab.
- Step 5** If you have copied the help files to a network location:
- In the **Online Help URL** field, paste the URL where the online help is located up to, but not including, the gw folder as follows:
- http://.../3527gw1p/
- Step 6** If you have copied the help files to a shared location on your PC:
- In the **Online Help URL** field, paste the URL to the online help files up to, but not including, the gw folder as follows:
- file://computerName/sharedDirectory
- where computerName is the name of your computer and sharedDirectory is the path to, but not including, the mcu folder on the CD-ROM.
- For example, file://myComputer/OnlineHelp/3527gw1p
- Step 7** Click **Upload** in the Cisco Unified Videoconferencing 3527 PRI Gateway Administrator toolbar, followed by **Refresh**.
- Step 8** You may need to log out and log back in to the Cisco Unified Videoconferencing 3527 PRI Gateway Administrator for the change to take effect.
-

Installing Cisco Unified Videoconferencing 3545 PRI Gateway Online Help Files

The 3545gw2p\gw folder contains the online help files for the Cisco Unified Videoconferencing 3545 PRI Gateway Module.

To install the online help in a Cisco Unified Videoconferencing 3545 PRI Gateway Module, follow the procedure below.

Procedure

-
- Step 1** Copy the gw folder to a HTTP server on your network that the Cisco Unified Videoconferencing 3545 PRI Gateway can access
- or–
- Copy the gw folder to a shared directory on your PC.
- For example, C:/Program Files/OnlineHelp/ where OnlineHelp is a shared directory.
- Step 2** Launch the Administrator interface of the Cisco Unified Videoconferencing 3545 PRI Gateway that you want to access the online help.
- Step 3** On the sidebar, click **Board**.
- Step 4** Click the **Web** tab.
- Step 5** If you have copied the help files to a network location:
- In the **Online Help URL** field, paste the URL where the online help is located up to, but not including, the gw folder as follows:
- `http://.../3545gw2p/`
- Step 6** If you have copied the help files to a shared location on your PC:
- In the **Online Help URL** field, paste the URL to the online help files up to, but not including, the gw folder as follows:
- `file://computerName/sharedDirectory`
- where computerName is the name of your computer and sharedDirectory is the path to, but not including, the mcu folder on the CD-ROM.
- For example, `file://myComputer/OnlineHelp/3545gw2p`
- Step 7** Click **Upload** in the Cisco Unified Videoconferencing 3545 PRI Gateway Administrator toolbar, followed by **Refresh**.
- Step 8** You may need to log out and log back in to the Cisco Unified Videoconferencing 3545 PRI Gateway Administrator for the change to take effect.
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Installing Cisco Unified Videoconferencing 3522 BRI Gateway Online Help Files

The 3522gw4b\gw folder contains the online help files for the Cisco Unified Videoconferencing 3522 BRI Gateway.

To install the online help in a Cisco Unified Videoconferencing 3522 BRI Gateway, follow the procedure below.

Procedure

-
- Step 1** Copy the gw folder to a HTTP server on your network that the Cisco Unified Videoconferencing 3522 BRI Gateway can access
- or—
- Copy the gw folder to a shared directory on your PC.
- For example, C:/Program Files/OnlineHelp/ where OnlineHelp is a shared directory.
- Step 2** Launch the Administrator interface of the Cisco Unified Videoconferencing 3522 BRI Gateway that you want to access the online help.
- Step 3** On the sidebar, click **Device**.
- Step 4** Click the **Web** tab.
- Step 5** If you have copied the help files to a network location:
- In the **Online Help URL** field, paste the URL where the online help is located up to, but not including, the gw folder as follows:
- http://.../3522gw4b/
- Step 6** If you have copied the help files to a shared location on your PC:
- In the **Online Help URL** field, paste the URL to the online help files up to, but not including, the gw folder as follows:
- file://computerName/sharedDirectory
- where computerName is the name of your computer and sharedDirectory is the path to, but not including, the mcu folder on the CD-ROM.
- For example, file://myComputer/OnlineHelp/3522gw4b
- Step 7** Click **Upload** in the Cisco Unified Videoconferencing 3522 BRI Gateway Administrator toolbar, followed by **Refresh**.
- Step 8** You may need to log out and log back in to the Cisco Unified Videoconferencing 3522 BRI Gateway Administrator for the change to take effect.
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Installing Cisco Unified Videoconferencing 3545 Serial Gateway Online Help Files

The 3545gw4s folder contains the online help files for the Cisco Unified Videoconferencing 3545 Serial Gateway Module.

To install the online help in a Cisco Unified Videoconferencing 3545 Serial Gateway Module, follow the procedure below.

Procedure

-
- Step 1** Copy the gw folder to a HTTP server on your network that the Cisco Unified Videoconferencing 3545 Serial Gateway can access
- or–
- Copy the gw folder to a shared directory on your PC.
- For example, C:/Program Files/OnlineHelp/ where OnlineHelp is a shared directory.
- Step 2** Launch the Administrator interface of the Cisco Unified Videoconferencing 3545 Serial Gateway that you want to access the online help.
- Step 3** On the sidebar, click **Board**.
- Step 4** Click the **Web** tab.
- Step 5** If you have copied the help files to a network location:
- In the **Online Help URL** field, paste the URL where the online help is located up to, but not including, the gw folder as follows:
- http://.../3545gw4s/
- Step 6** If you have copied the help files to a shared location on your PC:
- In the **Online Help URL** field, paste the URL to the online help files up to, but not including, the gw folder as follows:
- file://computerName/sharedDirectory
- where computerName is the name of your computer and sharedDirectory is the path to, but not including, the mcu folder on the CD-ROM.
- For example, file://myComputer/OnlineHelp/3545gw4s
- Step 7** Click **Upload** in the Cisco Unified Videoconferencing 3545 Serial Gateway Administrator toolbar, followed by **Refresh**.
- Step 8** You may need to log out and log back in to the Cisco Unified Videoconferencing 3545 Serial Gateway Administrator for the change to take effect.
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Netscape Navigator Users

Online help files located on the local network and accessed using Netscape Navigator 4.x must be located on a mapped network drive.

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New* in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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